

**Oracle Utilities Customer Care and Billing
Release 2.3.1**

Utility Reference Model

3.3.3 Manage Deposit

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Oracle Utilities Customer Care and Billing Utility Reference Model 3.3.3, Release 2.3.1

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Chapter 1

Overview

This chapter provides a brief description of the Manage Deposit business process and associated process diagrams. This includes:

- **Brief Description**
 - **Business Process Model**

Brief Description

Business Process: 3.3.3 Manage Deposit

Process Type: Process

Parent Process:

Sibling Processes:

It's a common business practice to request a Security Deposit when service is provided to the Customers. The model reflects typical business processes for Deposits, shows the Deposit's lifecycle. This process incorporates the logic and sequence of business events that occur when Deposit established, billed, monitored and refunded. It also includes the Deposit Interest calculation.

Business Process Model

Manage Deposit

